

Notice to Resident –Mail Disruption

Due to the Canada Post strike, mail delivery to and from the County will be experiencing delays.

To ensure that residents and businesses receive utility bills and payment for services, Mackenzie County is encouraging residents and businesses to please consider the following options:

Vendors/Suppliers

- Email Accounts Payable @ payable@mackenziecounty.com to sign up for Electronic Funds Transfer payments;
- Contact Accounts Payable @ 780-927-3718 or via email to request payment pick up at Fort Vermilion, La Crete or Zama office. Pick up in High Level office, Tuesdays only.

Utility Billing

- Sign up for e-billing or pre-authorized payments email cwiebe2@mackenziecounty.com;
- Contact any county office for outstanding balance:
 - i. In person payments at any office;
 - ii. Payments can be made via credit card;
 - iii. Payments can be made by Electronic Funds Transfer (EFT);
 - iv. Payment via cheques can be placed in drop boxes located outside of the Fort Vermilion & La Crete offices.

Penalties will still apply for all late payments